

Censis Technologies, Inc.
830 Crescent Centre Drive
Suite 610
Franklin, TN 37067

615-468-8000
888-877-3010 toll-free
615-468-8003 fax
www.censis.com

TITLE:

Implementation Specialist

Employment Status:

Non-Exempt

REPORTS TO:

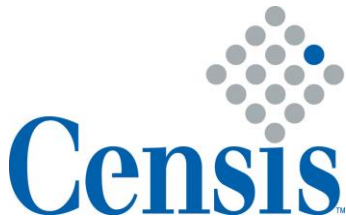
PROJECT MANAGER

POSITION SUMMARY:

The Implementation Specialist is a critical role in the software implementation process as he/she is responsible for delivering high quality training of the CensiTrac application. An Implementation Specialist will work with all members of the Sterile Processing department, as well as their managers to design, implement and proactively manage a superior software experience for our clients. This position also requires the Implementation Specialist to manage customer data in preparation of any upcoming training. Communication within the Professional Services department is a crucial part of this role. This position reports directly to a Project Manager within the department. The position requires strong interpersonal and communication skills, the demonstrated ability to work effectively in a team environment, as well as the ability to work independently to deliver solutions on time. Support of internal departments as required/assigned. Travel required up to 80%.

SPECIFIC RESPONSIBILITIES:

- Develop in-depth understanding of the CensiTrac product suite; a SaaS based end to end solution
- Trains clients on all features and benefits of CensiTrac
- Builds enthusiasm and excitement for the product
- Provides demonstrations and in-services as needed at client sites
- Completes training checklists for clients
- Participates in software upgrade training
- Identifies installation problems, software bugs and /or necessary software modifications to Product Development
- Establishes and maintains client satisfaction during the implementation training process
- Actively participates in any project task required
- Hardware installation and/or troubleshooting
- Labeling – locations and containers
- Building container definitions
- Mark and identify/commission instruments
- Convert and/or prepare customer count sheet data for upload



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- Internal Support of other Departments as required/assigned

QUALIFICATIONS:

Required

- Exceptional presentation and communication skills
- Familiarity and ease with computer systems
- Well organized and detail oriented
- Self-Motivated individual

Preferred:

- Certified in Sterile Processing of surgical instruments
- Experience implementing systems in healthcare environments
- 1-2 years Sterile Processing experience with knowledge of Surgical instruments nomenclature
- Experience with Salesforce and/or other project management software

Skills:

- Excellent time management skills
- Familiarity with Microsoft Office products such as Powerpoint, Word and Excel
- Strong problem-solving skills
- Ability to learn quickly, thoroughly and in detail

Education:

- Bachelor's degree in Business, Information Systems or equivalent experience

About Censis Technologies

Censis Technologies based in Franklin, Tenn., is the industry leader in surgical instrument and asset management software. Censis offers multiple solutions, including CensiTrac, which is a highly advanced, web-based software system focused on maximizing OR throughput and regulatory compliance. Censis Technologies' software is deployed in hundreds of hospitals in the United States, Canada, and Australia.

To apply, please email careers@censis.com, attaching your resume and placing the job title in the subject line.