

TITLE:

Clinical Services Trainer

REPORTS TO:

Director of Clinical Services

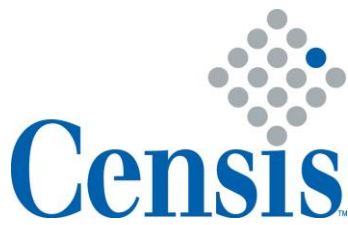
POSITION SUMMARY:

The Clinical Services Trainer (CST) is responsible for working with all the members of the clinical services team to deliver service + training. Service+ customers are looking to expand their use of the Censitrac software and often need advanced level of training to reach their goals. This position requires creative thinking and good problem-solving skills along with a good working knowledge of the sterile processing department and CensiTrac. Communication with all other departments is a critical part of this role and the position requires strong interpersonal and communication skills along with the demonstrated ability to work effectively in a team environment, as well as the ability to work independently to deliver solutions to customers on time.

The Clinical Services Trainer will assist the Senior Clinical Analyst and Clinical Analyst in the continual improvement efforts of the department including current and ongoing training documents and supporting material to assist the training efforts.

SPECIFIC RESPONSIBILITIES:

- Develop in-depth understanding of the CensiTrac product suite; a SaaS based end to end solution
- Responsible for developing and executing training on all features and benefits of CensiTrac for Service + customers.
- Complete all required service + documentation (e.g. training plans, reports, training checklists)
- Communicates effectively with technical and non-technical client resources.
- Builds enthusiasm and excitement for the product
- Provides demonstrations and in-services at client sites
- Maintain knowledge of equipment, products and systems related to the sterile processing profession
- Think creatively and actively provide solutions to assist customers in utilizing the CensiTrac software to its fullest potential



- Provide positive customer service and maintain professional acuity in representing Censis and Censis products
- Identify and communicate installation problems, software bugs, and necessary software modifications to internal Censis teams
- Actively participates in any project tasks as requested
- Internal Support of other Departments as required/assigned; performs other duties as required
- Travel requirement up to 75%

QUALIFICATIONS:

Required

- Minimum of 1 year of experience working in a Sterile Processing department.
- Current professional certification as a technician with IAHCSPM or CBSPD
- Minimum of 1 year of experience using or implementing CensiTrac
- Exceptional presentation, communication and training skills
- Knowledge of regulatory bodies that impact sterile processing
- Strong organizational skills
- Possess strong interpersonal skills, professional presence and excellent written and verbal communication skills
- Familiarity and ease with computer systems and common software products

Education:

- Bachelor's degree in related area or equivalent experience

About Censis Technologies

Censis Technologies based in Franklin, Tenn., is the industry leader in surgical instrument and asset management software. Censis offers multiple solutions, including CensiTrac, which is a highly advanced, web-based software system focused on maximizing OR throughput and regulatory compliance. Censis Technologies' software is deployed in hundreds of hospitals in the United States, Canada, and Australia.

To apply, please email careers@censis.com, attaching your resume and placing the job title in the subject line.